



Dear occupant(s),

The letter you received, explains that the Energy Support Project will be visiting your street. Our volunteers will be visiting your area between 13.30 and 16.00 hours on the date stated in the Dutch letter. Our aim is to help you reduce your energy costs and improve your living conditions, *for free*.

During our visit, you will be offered some material to take small measures that will help make your home more comfortable. Also, one of our volunteers can look at your home with you and advise on smarter use of your appliances. The aim is to help you reduce your energy costs, as well as improve your living conditions. All of this is completely free of charge, the project is funded by the municipality of Lingewaard, Energieloket Lingewaard and Incluzio Lingewaard.

What to expect?

Our volunteers will visit you at home and talk to you about your living conditions, they can tell you which small measures to take to make your home more comfortable and reduce your energy bill. Our volunteers can also take a look at your energy contract to see if anything can be improved. In order to do so, our volunteers need insight into your energy consumption. For this they will need access to the final settlement for the year, sent to you by your energy company.

The materials that can be made available to you during our visit include radiator foil, radiator fans, draught tape, LED lighting, shower timers, timer switches, plug boxes with an on/off switch and letterbox draught excluders.

Our volunteers can also advise you on smarter use of appliances like an electric kettle, washing machine, lighting etc. In addition we can have a look at the settings on your central heating boiler. Sometimes changing the setting can reduce energy consumption as well as improve comfort.

If you are not at home when we call, but would like a visit from one of our volunteers on another day, please get in touch by email or telephone.

Please note that the primary language of our volunteers is Dutch. If you need an interpreter, please arrange someone from within your own network. But if that proves impossible, please get in touch and we will try to find one for you.

Kind regards,
Team Energy Support

Wil van den Hurk
Email: steun@energieloketlingewaard.nl
Telephone number: 088 – 298 73 30